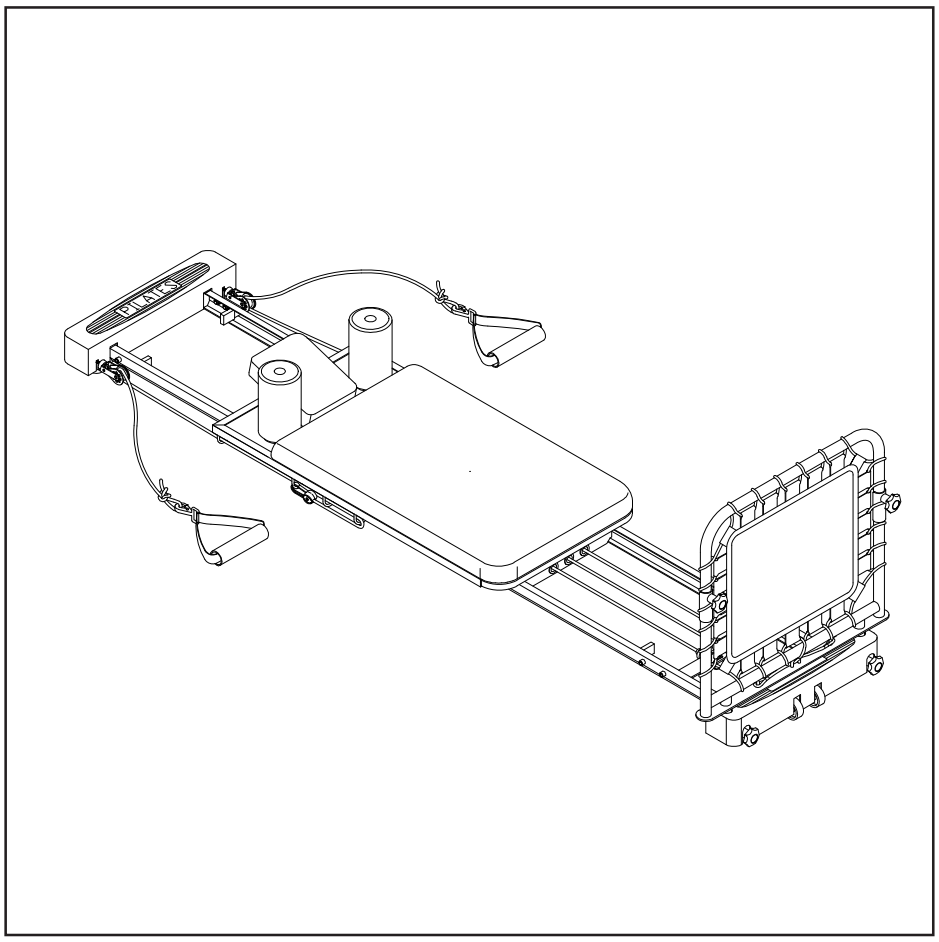
AeroPilates® Performer 270

Owner's Manual



⚠ WARNING ⚠

Exercise can present a health risk. Consult a physician before beginning any exercise program with this equipment. If you feel faint or dizzy, immediately discontinue use of this equipment. Serious bodily injury can occur if this equipment is not assembled and used correctly. Serious bodily injury can also occur if all instructions are not followed. Keep others and pets away from equipment when in use. Always make sure all bolts and nuts are tightened prior to each use. Follow all safety instructions in this manual.

When calling for parts or service, please specify the following number.

Model#: 55-4270
Patent Nos. D382,319 and 7,179,207.
Other patent(s) apply & are pending
MADE IN CHINA

Product May Vary Slightly From Pictured.

CAUTION:
Weight on this product should not exceed 300 lbs.

This Product is Produced Exclusively by

STAMINA® PRODUCTS, INC.

2040 N. Alliance, Springfield, MO 65803
Customer Service
1 (800) 375-7520
www.staminaproducts.com

2008, 09

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SAFETY INSTRUCTIONS

WARNING: To reduce the risk of serious injury, read the following Safety Instructions before using the *AeroPilates*® Performer 270.

1. Read all warnings posted on the ***AeroPilates*® Performer 270.**
2. The ***AeroPilates*® Performer 270** should only be used after a thorough review of the Owner's Manual.
3. We recommend that two people be available for assembly of this product.
4. When exercising on this product, do not exercise at an intensity that causes the product itself to move. This could result in damage to your joints and the product.
5. Keep children away from the ***AeroPilates*® Performer 270.** Do not allow children to use or play on the ***AeroPilates*® Performer 270.** Keep children and pets away from the ***AeroPilates*® Performer 270** when it is in use.
6. It is recommended that you place this exercise equipment on an equipment mat.
7. Set up and operate the ***AeroPilates*® Performer 270** on a solid level surface. Do not position the ***AeroPilates*® Performer 270** on loose rugs or uneven surfaces.
8. Make sure that adequate space is available for access to and around the ***AeroPilates*® Performer 270.**
9. Inspect the ***AeroPilates*® Performer 270** for worn or loose components prior to use. Tighten/replace any worn or loose components prior to using the ***AeroPilates*® Performer 270.**
10. Consult a physician prior to commencing an exercise program. If, at any time during exercise, you feel faint, dizzy, or experience pain, stop and consult your physician.
11. Follow your physician's recommendations in developing your own personal fitness program.
12. Always choose the workout which best fits your physical strength and flexibility level. Know your limits and train within them. Always use common sense when exercising.
13. Do not wear loose or dangling clothing while using the ***AeroPilates*® Performer 270.**
14. Be careful to maintain your balance while using, mounting, dismounting, or assembling the ***AeroPilates*® Performer 270.** Loss of balance may result in a fall and serious bodily injury.
15. The ***AeroPilates*® Performer 270** should not be used by persons weighing over 300 pounds.
16. The ***AeroPilates*® Performer 270** should be used by only one person at a time.
17. The ***AeroPilates*® Performer 270** is for consumer use only. It is not for use in public or semipublic facilities.

WARNING: Before starting any exercise or conditioning program you should consult with your personal physician to see if you require a complete physical exam. This is especially important if you are over the age of 35, have never exercised before, are pregnant, or suffer from any illness. **READ AND FOLLOW THE SAFETY PRECAUTIONS. FAILURE TO FOLLOW THESE INSTRUCTIONS CAN RESULT IN SERIOUS BODILY INJURY.**

CALL US FIRST

Customer Service

1(800)375-7520

www.staminaproducts.com

THANK YOU FOR PURCHASING THE
***AeroPilates*® Performer 270**

To help you get started, we have pre-assembled most of your *AeroPilates*® Performer 270 at the factory with the exception of those few parts left unassembled for shipping purposes. Simply follow the few assembly instructions set forth in this manual. With regular workouts, you will be getting your body into shape and be on your way to achieving a happier and healthier lifestyle.

Should you have any questions,
please call our Customer Service Department toll-free number,
1 (800) 375-7520
Monday - Thursday, 7:30 A.M. - 5:00 P.M., Central Time.
Friday, 8:00 A.M. - 3:00 P.M., Central Time.

TELEPHONE
CUSTOMER SERVICE
Tel: 1 (800) 375-7520

FAX
CUSTOMER SERVICE
Fax: (417) 889-8064

ONLINE
CUSTOMER SERVICE
customerservice@staminaproducts.com
www.staminaproducts.com

MAIL
STAMINA PRODUCTS, INC.
ATTN: Customer Service
P.O. Box 1071
Springfield, MO. 65801-1071

BEFORE YOU BEGIN

Thank you for choosing the ***AeroPilates*® Performer 270.** We take great pride in producing this quality product and hope it will provide many hours of quality exercise to make you feel better, look better, and enjoy life to its fullest.

It's a proven fact that a regular exercise program can improve your physical and mental health. Too often, our busy lifestyles limit our time and opportunity to exercise. The ***AeroPilates*® Performer 270** provides a convenient and simple method to begin your assault on getting your body in shape and achieving a happier and healthier lifestyle.

Before reading further, please review the drawing below and familiarize yourself with the parts that are labeled.

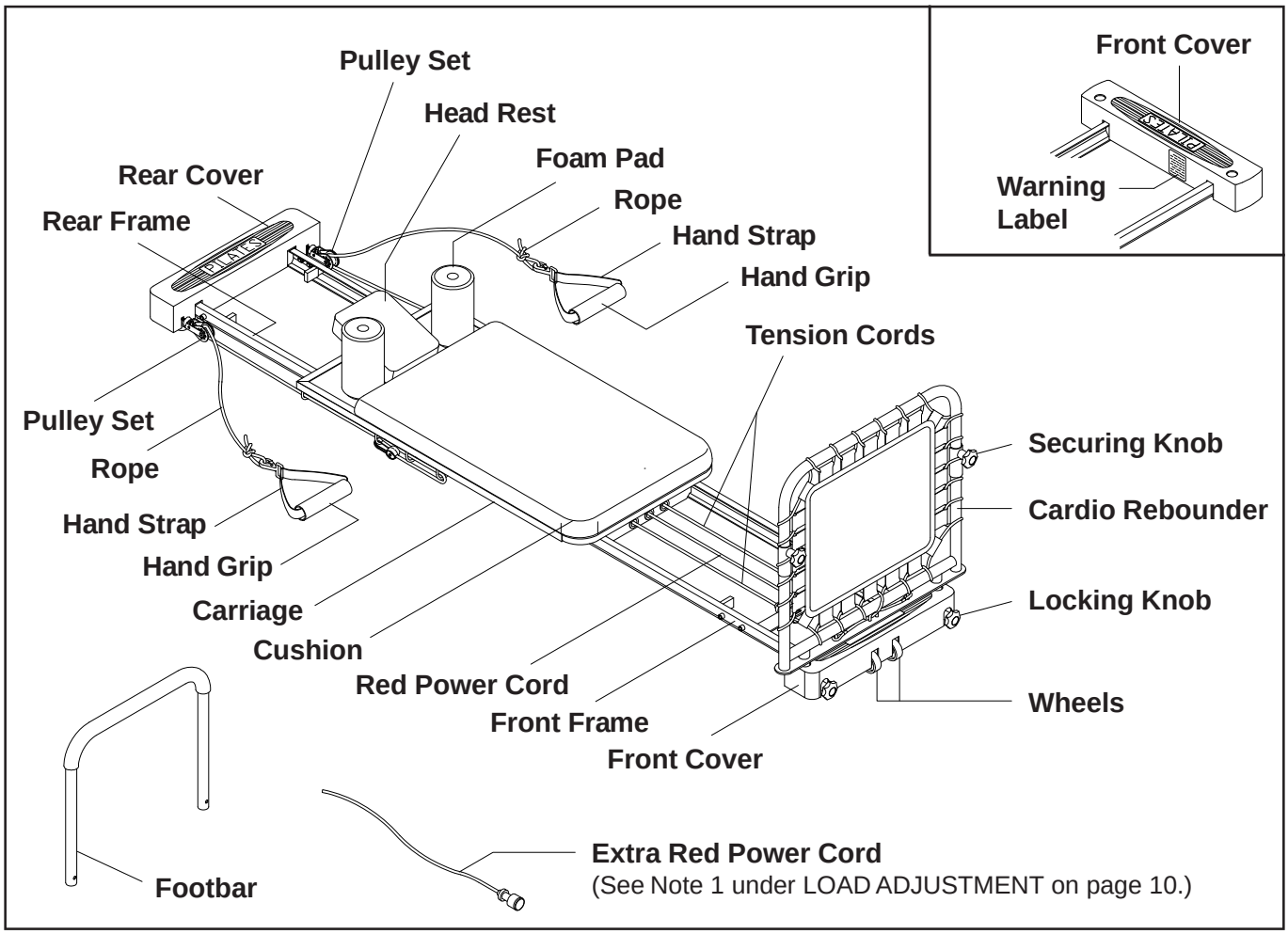
Read this manual carefully before using the ***AeroPilates*® Performer 270.**

Although Stamina constructs its products with the finest materials and uses the highest standards of manufacturing and quality control, there can sometimes be missing parts or incorrectly sized parts. If you have any questions or problems with the parts included with your ***AeroPilates*® Performer 270,** please do not return the product. Contact us FIRST!

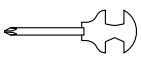
If a part is missing or defective, please call us toll free at 1-800-375-7520 (in the U.S.). Our Customer Service Staff is available to assist you from 7:30 A.M. to 5:00 P.M. (Central Time) Monday through Thursday and 8:00 A.M. to 3:00 P.M. (Central Time) on Friday.

If you would like to contact us online, go to our website at www.staminaproducts.com and access the Customer Service section.

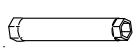
Be sure to have the name and model number of the product available when you contact us.



THE FOLLOWING TOOLS ARE INCLUDED FOR ASSEMBLY :



Combination Wrench



Socket Wrench

EQUIPMENT WARNING & NOTICE LABELS

This chart is provided to help identify the warning & notice labels on the ***AeroPilates*® Performer 270.** Please take a moment to familiarize yourself with all of the warning & notice labels.

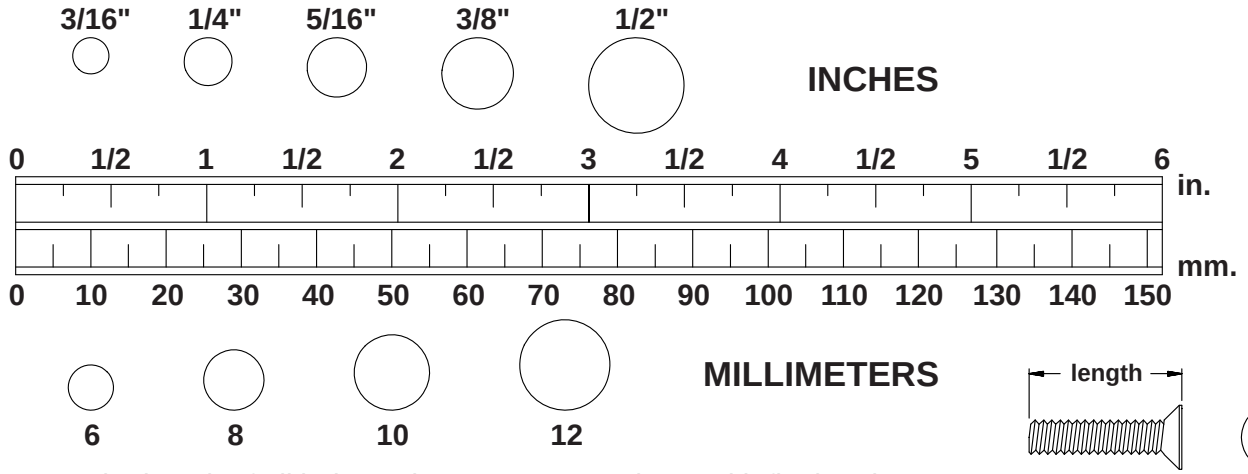
Label is larger than actual size

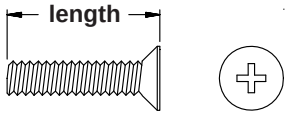
W1 **WARNING LABEL(58)**

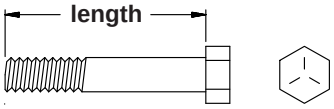
WARNING
Failure to comply with these warnings could result in serious injury or death. All warnings and instructions are to be read prior to use. Replace this warning label if damaged, illegible, or removed.
Keep others including children & pets away from equipment when in use.
BEFORE BEGINNING THIS OR ANY EXERCISE PROGRAM, CONSULT YOUR PHYSICIAN. THIS IS ESPECIALLY IMPORTANT FOR PERSONS OVER THE AGE OF THIRTY-FIVE OR WITH PREEXISTING HEALTH PROBLEMS. STAMINA® ASSUMES NO RESPONSIBILITY FOR PERSONAL INJURY OR PROPERTY DAMAGE SUSTAINED BY OR THROUGH THE USE OF THIS PRODUCT.
Make sure all nuts and bolts are tightened, and follow all safety tips and instructions set forth herein. This product should not be used by persons weighing more than 250 lbs. unless otherwise stated in the front of your manual.

HARDWARE IDENTIFICATION CHART

This chart is provided to help identify the hardware used in the assembly process. Place the washers or the ends of the bolts or screws on the circles to check for the correct diameter. Use the small scale to check the length of the bolts and screws.

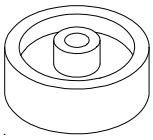
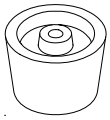
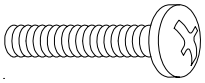
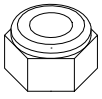
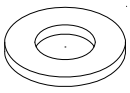
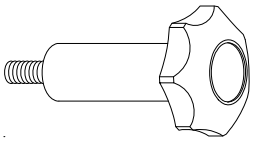






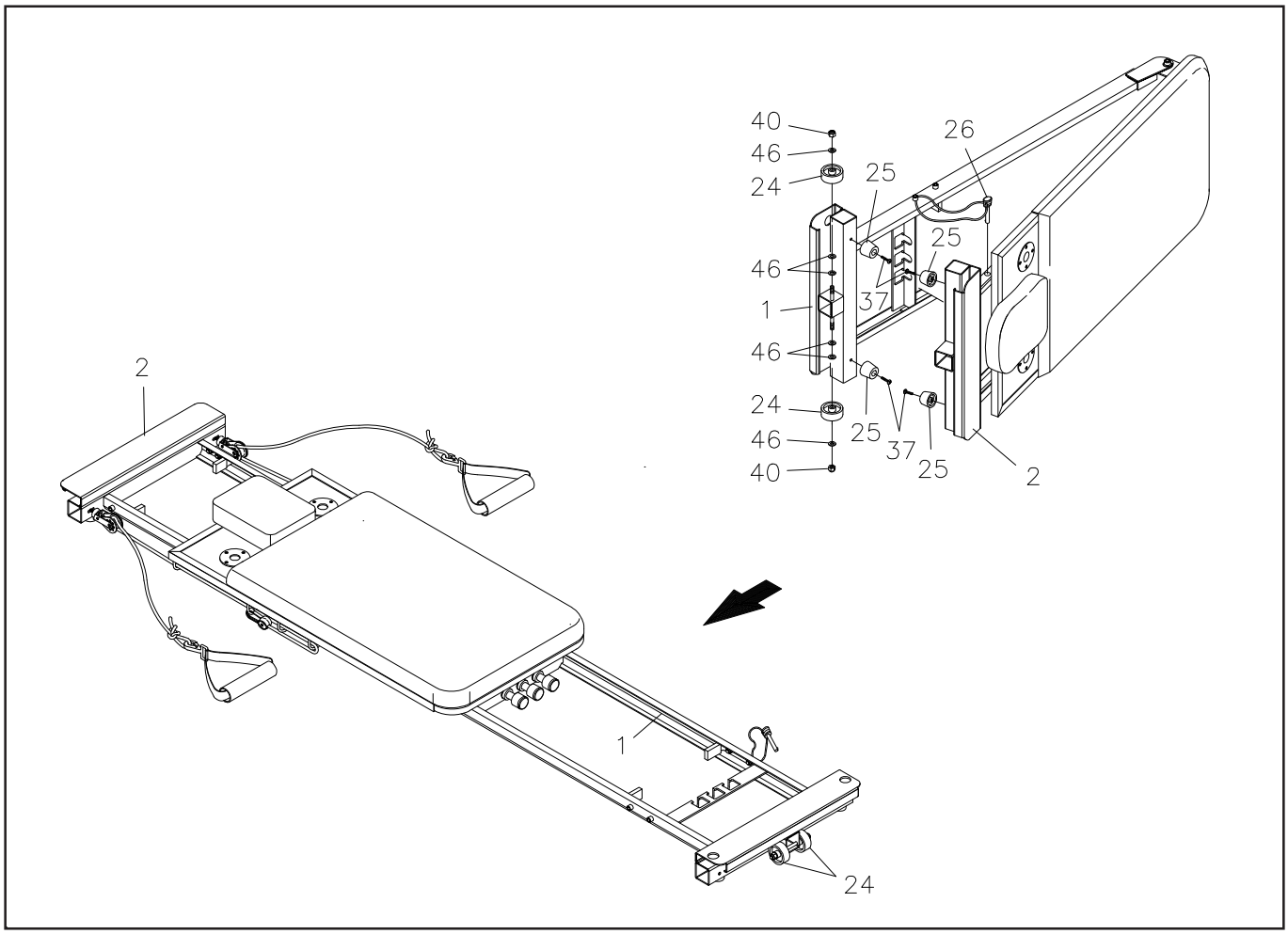
NOTICE: The length of all bolts and screws, except those with flat heads, is measured from below the head to the end of the bolt or screw. Flat head bolts and screws are measured from the top of the head to the end of the bolt or screw.

After unpacking the unit, open the hardware bag and make sure that you have all the following items. Some hardware may be already attached to the part.

	Part No. and Description		Qty
	24	Plastic Wheel	2
	25	Rubber Foot	4
	37	Screw, Round Head (M5 x 0.8 x 35mm)	4
	40	Nylock Nut (M8 x 1.25)	2
	46	Washer (M8)	6
	49	Locking Knob	2

ASSEMBLY INSTRUCTIONS

Place all parts from the box in a cleared area and position them on the floor in front of you. Remove all packing materials from your area and place them back into the box. Do not dispose of the packing materials until assembly is completed. Read each step carefully before beginning. If you are missing a part please call our toll-free number for assistance 1-800-375-7520 or e-mail us at customerservice@staminaproducts.com.



STEP 1

Remove your ***AeroPilates*® Performer 270** from its packaging, placing the product on its side with the **LOCKING PIN(26)** side upward. Remove the **LOCKING PIN(26)** and unfold the **MAIN FRAME ASSEMBLY** separating the half that has the attached **LOCKING PIN(26).** When completed, the frame should form a **"V"** with the frame ends separated approximately three feet.

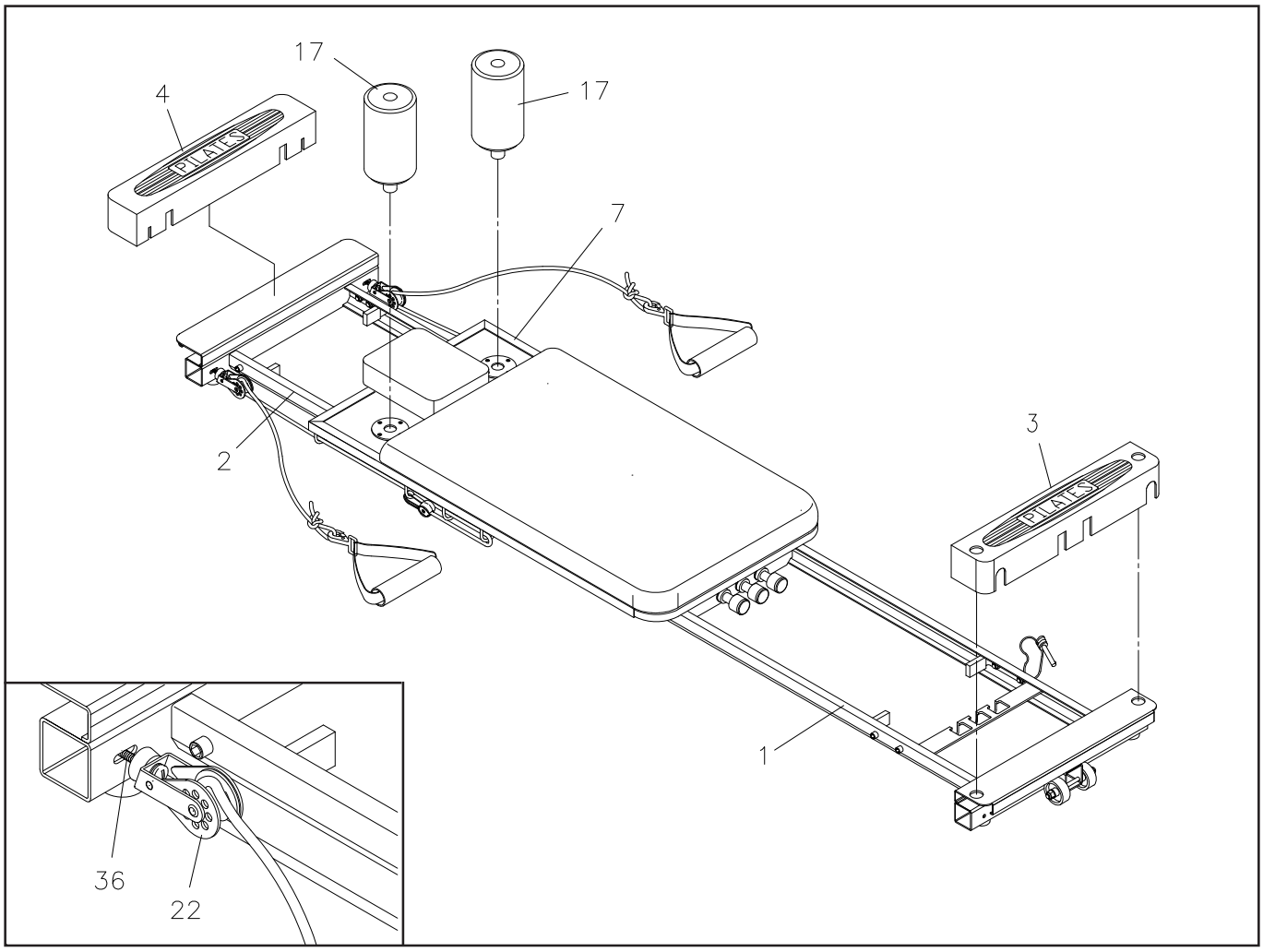
STEP 2

Attach the four **RUBBER FEET(25)** to the **FRONT FRAME(1)** and **REAR FRAME(2)** with **ROUND HEAD SCREWS(M5x0.8x35mm)(37).** The **ROUND HEAD SCREWS(M5X0.8X35mm)(37)** are already in the **RUBBER FEET(25).** Attach the **PLASTIC WHEELS(24)** onto the **FRONT FRAME(1)** with **WASHERS(M8)(46)** and **NYLOCK NUTS(M8)(40).**

STEP 3

Unfold your ***AeroPilates*® Performer 270** to a flat position by moving the **FRONT FRAME(1)** away from the platform end of the product in a clockwise position until fully extended.

ASSEMBLY INSTRUCTIONS



STEP 4

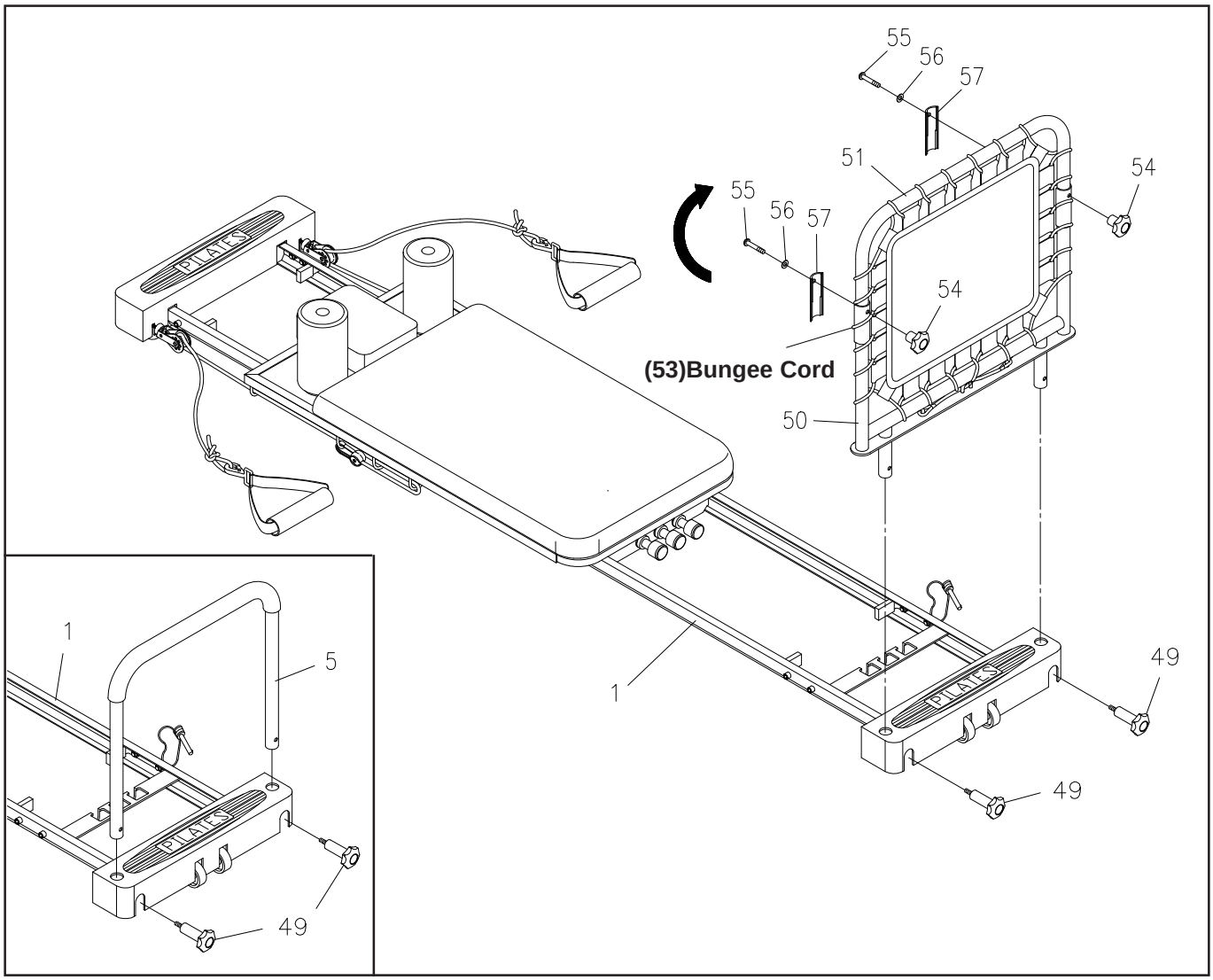
Remove the paper covering from the foam tape inside the **FRONT COVER(3)** and **REAR COVER(4).** Place the **FRONT COVER(3)** over the **FRONT FRAME(1).** Place the **REAR COVER(4)** over the **REAR FRAME(2).** Press the covers securely in place.

NOTE: The securing **SCREWS(M6x1x35mm)(36)** for the **PULLEY SET(22)** on each side may need to be loosened to allow the **REAR COVER(4)** to fit securely over the frame. Refer to the inset illustration. When retightening the screws for the **PULLEY SETS(22)** do not over tighten. The **PULLEY SETS(22)** should move freely.

STEP 5

Insert the **FOAM PAD ASSEMBLIES(17)** into the holes located on the **CARRIAGE(7).**

ASSEMBLY INSTRUCTIONS



STEP 6

CAUTION: Be careful not to damage the **BUNGEE CORD(53)** when unfolding the **CARDIO REBOUNDER TOP FRAME(51).**

Unfold the **CARDIO REBOUNDER** by swinging up the **CARDIO REBOUNDER TOP FRAME(51).** Insert the **MOUNTING COVERS(57)** into the space between the **BUNGEE CORD(53)** and the **CARDIO REBOUNDER TOP FRAME(51)** at both sides, then secure with the **SECURING KNOBS(54), ROUND HEAD BOLTS(M8x1.25x35mm)(55),** and **ARC WASHERS(M8)(56).**

STEP 7

Insert the **CARDIO REBOUNDER BOTTOM FRAME(50)** into the mounting holes located on the **FRONT FRAME(1)** and lock in position with the **LOCKING KNOBS(49).**

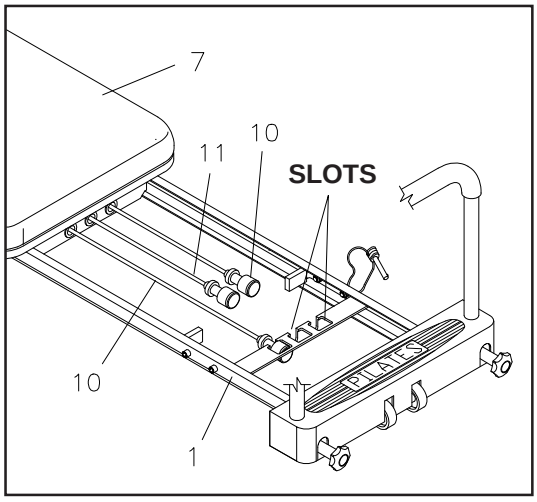
NOTE: You can choose to insert the **FOOTBAR(5)** into the **FRONT FRAME(1)** and lock in position with the **LOCKING KNOBS(49).** Refer to the inset drawing.

OPERATIONAL INSTRUCTIONS

LOAD ADJUSTMENT

There are two **TENSION CORDS(10)** and one heavier **RED POWER CORD(11).**
The resistance of the **CARRIAGE(7)** can be adjusted by securing the **TENSION CORDS(10, 11)** in the slots located on the **FRONT FRAME(1).** You can achieve various levels of resistance by securing different numbers of the **TENSION CORDS(10, 11)** in the slots.

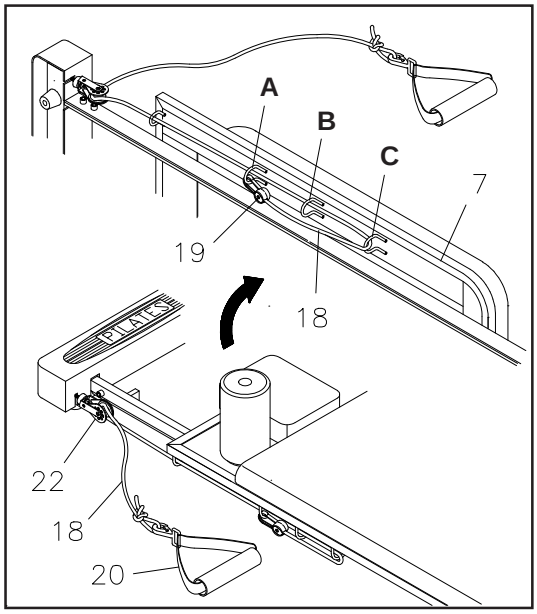
NOTE: 1. An extra **RED POWER CORD(11)** is included for additional resistance. Replace one of the black **TENSION CORDS(10)** with the **RED POWER CORD(11)** if additional resistance is desired.
2. To achieve greater resistance in the **RED POWER CORD(11)** and **TENSION CORDS(10),** stretch and re-tie the tension cords in a more taut position.



ROPE LENGTH ADJUSTMENT

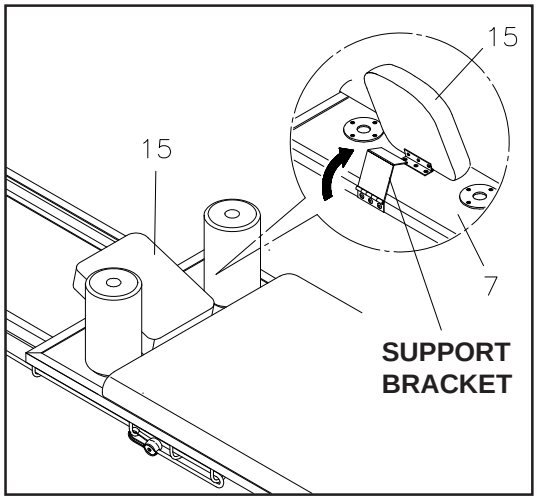
The **ROPES(18)** are wrapped on the **HOOKS** located on both sides of the **CARRIAGE(7).** You can adjust the length between the **PULLEY SET(22)** and the **HAND STRAP(20)** by attaching the **PLASTIC HOOKS(19)** onto different **HOOKS.**

1. **Arm Function:** To position the **HAND STRAP(20)** close to the **PULLEY SET(22),** hook the **PLASTIC HOOK(19)** onto the **HOOKS** which will shorten the **ROPE(18).**
2. **Leg Function:** To achieve a full range of movement, hook the **PLASTIC HOOK(19)** of the rope onto the desired **A, B,** or **C** hook.



HEAD REST ADJUSTMENT

The **HEAD REST(15)** on the **CARRIAGE(7)** can be positioned at an incline by simply pivoting the **SUPPORT BRACKET** underneath the **HEAD REST(15).**



STORAGE

1. To store the ***AeroPilates*® Performer 270,** simply keep it in a clean dry place.
2. It is recommended that two people be available to move the ***AeroPilates*® Performer 270.**
3. To move the ***AeroPilates*® Performer 270:** Attach one of the **TENSION CORDS(10, 11)** in the slot on the **FRONT FRAME(1)** to prevent the **CARRIAGE(7)** from moving. Then lift up the ***AeroPilates*® Performer 270** from the **REAR FRAME(2)** to move the ***AeroPilates*® Performer 270** with the transport wheels on the **FRONT FRAME(1).**

MAINTENANCE

The safety and integrity designed into the ***AeroPilates*® Performer 270** can only be maintained when the ***AeroPilates*® Performer 270** is regularly examined for damage and wear. Special attention should be given to the following:

1. It is the sole responsibility of the user/owner to ensure that regular maintenance is performed.
2. Worn or damaged components should be replaced immediately or the ***AeroPilates*® Performer 270** removed from service until repair is made.
3. Verify that the **WARNING LABEL(58)** is in place and easy to read. Call Stamina Products immediately at 1-800-375-7520 for a replacement **WARNING LABEL(58)** if it is missing or damaged.
4. Verify that the **ROPES(18)** are properly installed on the **PULLEY SETS(22).**
5. Check the condition of the **ROPES(18)** and replace if they are frayed or worn.
6. Check the **PLASTIC HOOKS(19)** on the ends of the **ROPES(18).** Replace the **PLASTIC HOOKS(19)** if they are damaged or deformed.
7. Check the **TENSION CORDS(10, 11).** If any of the **TENSION CORDS(10, 11)** are stretched and loose, re-tie the knot on the end of the cord. Replace **TENSION CORDS(10, 11)** that are frayed or worn.
8. Check the **BUNGEE CORD(53)** on the **CARDIO REBOUNDER(50)** for wear. Replace the **BUNGEE CORD(53)** if the **BUNGEE CORD(53)** is frayed or worn.
9. Check the **PULLEY SETS(22)** for excessive wear. Replace worn **PULLEY SETS(22).**
10. Check the **HAND STRAPS(20)** for damage. Replace damaged parts.
11. Check the **FOAM SLEEVE(6)** and **FOAM PADS(17)** and replace if damaged or worn.
12. Check the **STOP PLATES(27, 29)** for looseness or damage and replace any damaged parts.
13. Check the **CUSHION(14)** and replace if it is damaged or worn.
14. Check and clean the **ROLLERS(8)** and the rolling surfaces on the rails. Clean by wiping with a dry cloth.
15. Only Stamina Products supplied components shall be used to maintain/repair the ***AeroPilates*® Performer 270.**
16. Keep your ***AeroPilates*® Performer 270** clean by wiping it off with an absorbent cloth after use.

CONDITIONING GUIDELINES

How you begin your exercise program depends on your physical condition. If you have been inactive for several years or are severely overweight, start slowly and increase your workout time gradually. Increase your workout intensity gradually by monitoring your heart rate while you exercise.

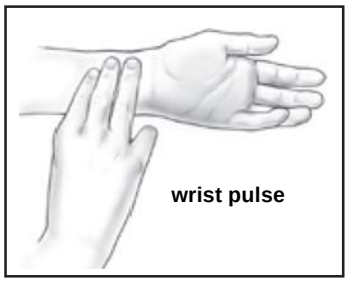
Remember to follow these essentials:

- Have your doctor review your training and diet programs.
- Begin your training program slowly with realistic goals that have been set by you and your physician.
- Warm up before you exercise and cool down after you work out.
- Take your pulse periodically during your workout and strive to stay within a range of 60% (lower intensity) to 90% (higher intensity) of your maximum heart rate zone. Start at the lower intensity, and build up to higher intensity as you become more aerobically fit.
- If you feel dizzy or lightheaded you should slow down or stop exercising.

Initially you may only be able to exercise within your target zone for a few minutes; however, your aerobic capacity will improve over the next six to eight weeks. It is important to pace yourself while you exercise so you don't tire too quickly.

To determine if you are working out at the correct intensity, use a heart rate monitor or use the table below. For effective aerobic exercise, your heart rate should be maintained at a level between 60% and 90% of your maximum heart rate. If just starting an exercise program, work out at the low end of your target heart rate zone. As your aerobic capacity improves, gradually increase the intensity of your workout by increasing your heart rate.

Measure your heart rate periodically during your workout by stopping the exercise but continuing to move your legs or walk around. Place two or three fingers on your wrist and take a six second heartbeat count. Multiply the results by ten to find your heart rate. For example, if your six second heartbeat count is 14, your heart rate is 140 beats per minute. A six second count is used because your heart rate will drop rapidly when you stop exercising. Adjust the intensity of your exercise until your heart rate is at the proper level.



Target Heart Rate Zone Estimated by Age*

Age	Target Heart Rate Zone (55%-90% of Maximum Heart Rate)	Average Maximum Heart Rate 100%
20 years	110-180 beats per minute	200 beats per minute
25 years	107-175 beats per minute	195 beats per minute
30 years	105-171 beats per minute	190 beats per minute
35 years	102-166 beats per minute	185 beats per minute
40 years	99-162 beats per minute	180 beats per minute
45 years	97-157 beats per minute	175 beats per minute
50 years	94-153 beats per minute	170 beats per minute
55 years	91-148 beats per minute	165 beats per minute
60 years	88-144 beats per minute	160 beats per minute
65 years	85-139 beats per minute	155 beats per minute
70 years	83-135 beats per minute	150 beats per minute

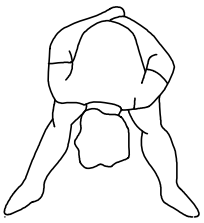
* For cardiorespiratory training benefits, the American College of Sports Medicine recommends working out within a heart rate range of 55% to 90% of maximum heart rate. To predict the maximum heart rate, the following formula was used: 220 - Age = predicted maximum heart rate

WARM-UP and COOL-DOWN

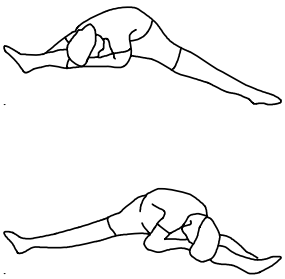
Warm-Up The purpose of warming up is to prepare your body for exercise and to minimize injuries. Warm up for two to five minutes before strength training or aerobic exercising. Perform activities that raise your heart rate and warm the working muscles. Activities may include brisk walking, jogging, jumping jacks, jump rope, and running in place

Stretching Stretching while your muscles are warm after a proper warm-up and again after your strength or aerobic training session is very important. Muscles stretch more easily at these times because of their elevated temperature, which greatly reduces the risk of injury. Stretches should be held for 15 to 30 seconds. Do not bounce.

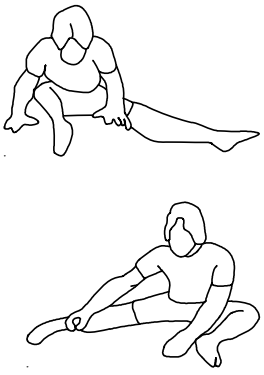
Suggested Stretching Exercises



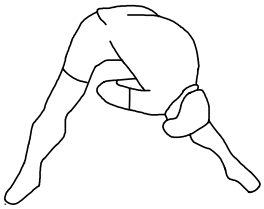
Lower Body Stretch
Place feet shoulder-width apart and lean forward. Keep this position for 30 seconds using the body as a natural weight to stretch the backs of the legs.
DO NOT BOUNCE!
When the pull on the back of the legs lessens, gradually try a lower position.



Floor Stretch
While sitting on the floor, open the legs as wide as possible. Stretch the upper body toward the knee on the right leg by using your arms to pull your chest to your thighs. Hold this stretch 10 to 30 seconds.
DO NOT BOUNCE!
Do this stretch 10 times. Repeat the stretch with the left leg.



Bent Torso Pulls
While sitting on the floor, have legs apart, one leg straight and one knee bent. Pull the chest down to touch the thigh on the leg that is bent, and twist at the waist. Hold this position at least 10 seconds. Repeat 10 times on each side.

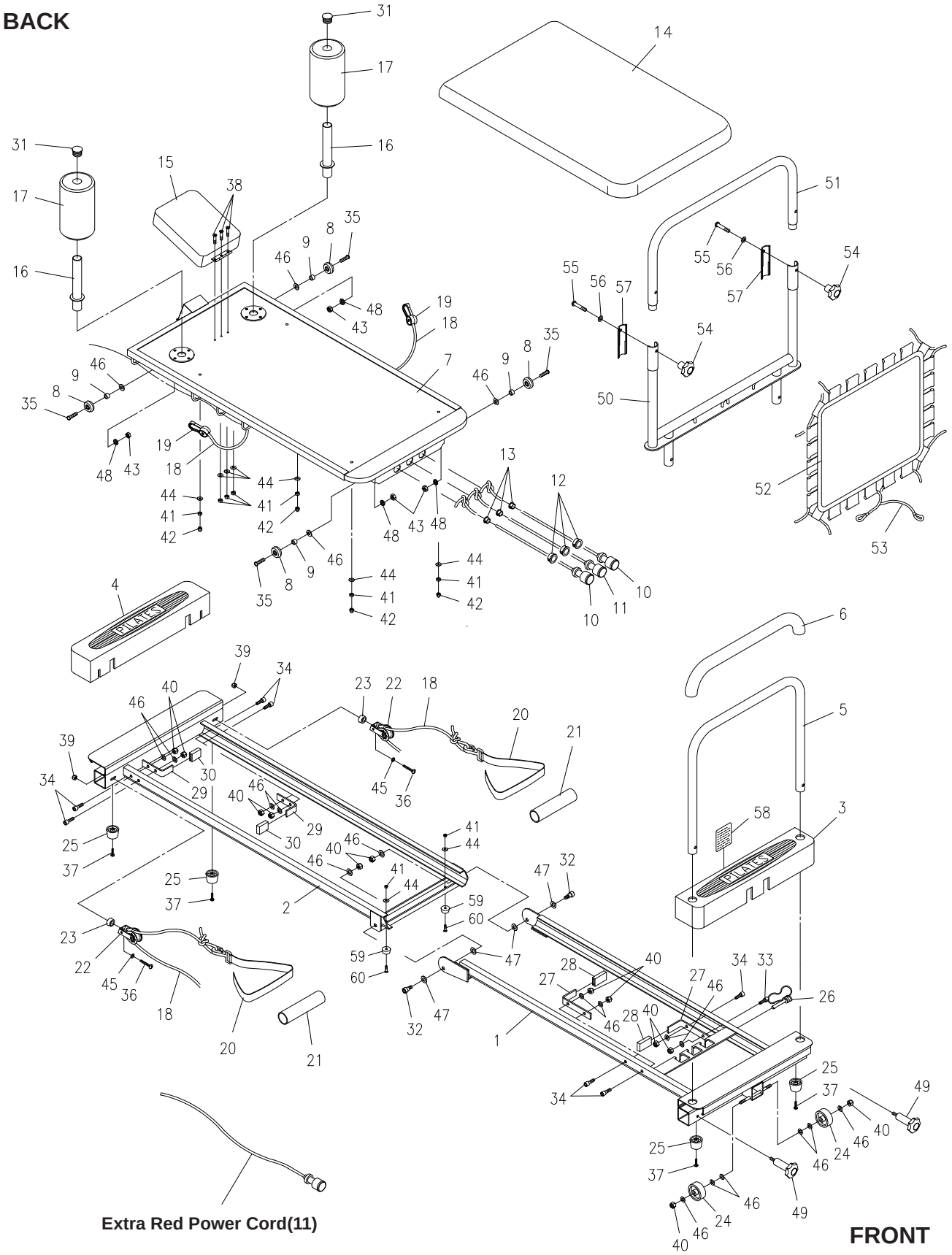


Bent Over Leg Stretch
Stand with feet shoulder-width apart and lean forward as illustrated. Using the arms, **gently** pull the upper body towards the right leg. Let the head hang down.
DO NOT BOUNCE!
Hold the position a minimum of 10 seconds. Repeat pulling the upper body to the left leg. Do this stretch several times slowly.

Remember to always check with your physician before starting any exercise program.

Cool-Down The purpose of cooling down is to return the body to its normal, or near normal, resting state at the end of each exercise session. A proper cool-down slowly lowers your heart rate and allows blood to return to the heart. Your cool-down should include the stretches listed above and should be completed after each strength training session.

PRODUCT PARTS DRAWING



PARTS LIST

PART#	PART NAME	QTY
1	Front Frame	1
2	Rear Frame	1
3	Front Cover	1
4	Rear Cover	1
5	Footbar	1
6	Foam Sleeve	1
7	Carriage	1
8	Roller	4
9	Roller Spacer	4
10	Tension Cord	2
11	Red Power Cord	2
12	Support Bushing	3
13	Stop Bushing	3
14	Cushion	1
15	Head Rest	1
16	Foam Pad Tube	2
17	Foam Pad	2
18	Rope	2
19	Plastic Hook	2
20	Hand Strap	2
21	Hand Grip	2
22	Pulley Set	2
23	Pulley Spacer	2
24	Plastic Wheel	2
25	Rubber Foot	4
26	Locking Pin	1
27	Stop Plate	2
28	Stop Pad	2
29	Small Stop Plate	2
30	Small Stop Pad	2
31	Round Plug (25mm)	2
32	Shaft Bolt, Socket Head (M8 x 1.25 x 20mm)	2
33	Bolt, Socket Head/w hole (M8 x 1.25 x 20mm)	1
34	Bolt, Socket Head (M8 x 1.25 x 20mm)	7
35	Bolt, Round Head (M8 x 1.25 x 25mm)	4
36	Screw, Round Head (M6 x 1 x 35mm)	2
37	Screw, Round Head (M5 x 0.8 x 35mm)	4
38	Screw, Flat Head (M5 x 0.8 x 25mm)	3
39	Nylock Nut (M6 x 1)	2
40	Nylock Nut (M8 x 1.25)	12
41	Nylock Nut (M5 x 0.8)	9
42	Acorn Nut (M5 x 0.8)	4
43	Nut (M8 x 1.25)	4
44	Washer (M5)	9
45	Washer (M6)	2
46	Washer (M8)	20

PARTS LIST

PART#	PART NAME	QTY
47	Washer (M10)	4
48	Lock Washer (M8)	4
49	Locking Knob	2
50	Cardio Rebounder Bottom Frame	1
51	Cardio Rebounder Top Frame	1
52	Rebounder Mat	1
53	Bungee Cord	1
54	Securing Knob	2
55	Bolt, Round Head (M8 x 1.25 x 35mm)	2
56	Arc Washer (M8)	2
57	Mounting Cover	2
58	Warning Label	1
59	Rubber Stand	2
60	Screw, Flat Head (M5 x 0.8 x 16mm)	2
61	Combination Wrench	1
62	Socket Wrench	1
63	Manual	1
64	Workout Chart	1
65	AeroPilates Level 1 Workout (DVD)	1
66	AeroPilates Cardio Workout (DVD)	1

LIMITED WARRANTY

MODEL 55-4270

WARRANTY

Stamina Products, Inc. warrants that this product will be free from defects in materials and workmanship under normal use, service and proper operation for a period of 90 days on the parts and three years on the frame from the date of the original purchase from an authorized retailer. **THIS WARRANTY SHALL NOT APPLY TO ANY PRODUCT WHICH HAS BEEN SUBJECT TO COMMERCIAL USE, ABUSE, MISUSE, ALTERATION OF ANY TYPE OR CAUSE OR TO ANY DEFECT OR DAMAGE CAUSED BY REPAIR, REPLACEMENT, SUBSTITUTION OR USE WITH PARTS OTHER THAN PARTS PROVIDED BY STAMINA PRODUCTS, INC.** Commercial use includes use of the product in athletic clubs, health clubs, spas, gymnasiums, exercise facilities, and other public or semipublic facilities whether or not the product's use is in furtherance of a profit making enterprise, and all other use which is not for personal, family, or household purposes.

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NOTES

FAX/MAIL ORDERING FORM

Please do not return the product. For your convenience, Stamina's Customer Service Department can be reached by email at customerservice@staminaproducts.com or toll free at 1-800-375-7520 (in the U.S.). Should a part be missing or a defective part found, please call us from 7:30 A.M. to 5:00 P.M. Central Time, Monday through Thursday and 8:00 A.M. to 3:00 P.M. on Friday or fill out the fax sheet ordering form below and fax it to (417) 889-8064. Our Customer Service Department will be able to assist you with your problem and the part will be mailed directly to your house.

TELEPHONE
CUSTOMER SERVICE
Tel: 1 (800) 375-7520

FAX
CUSTOMER SERVICE
Fax: (417) 889-8064

ONLINE
CUSTOMER SERVICE
customerservice@staminaproducts.com
www.staminaproducts.com

MAIL
STAMINA PRODUCTS, INC.
ATTN: Customer Service
P.O. Box 1071
Springfield, MO. 65801-1071

Detach and Mail or Fax the Form Below

Stamina Products, Inc.
P.O. Box 1071
Springfield, MO 65801-1071

Mr./Ms: _____

Address: _____ Apt. #: _____

City: _____ State: _____ Zip Code: _____

IMPORTANT: We must have your phone number in order to process the order!

Phone #: ( ) _____ Work Phone #: ( ) _____

Date Purchased: _____

Model #: _____

Purchased From: _____

IMPORTANT: Before filling out the form below make sure you have the right information. Refer to the parts list to make sure you're ordering the right parts!

PART #	DESCRIPTION	QUANTITY
EXAMPLE: 1	Rear Unit Assembly	1